



ANNUAL WATER
QUALITY
REPORT

Presented By

REPORTING YEAR 2020





Quality First

Once again, we are pleased to present our annual water quality report covering all testing performed between January 1 and December 31, 2020. As in years past, we are committed to delivering the best-quality drinking water possible. To that end, we remain vigilant in meeting the challenges of new regulations, source water protection, water conservation, and community outreach and education, while continuing to serve the needs of all our water users. Thank you for allowing us the opportunity to serve you and your family.

We encourage you to share your thoughts with us on the information contained in this report. After all, well-informed customers are our best allies.

Substances That Could Be in Water

The sources of drinking water (both tap water and bottled water) include rivers, lakes, streams, ponds, reservoirs, springs, and wells. As water travels over the surface of the land or through the ground, it dissolves naturally occurring minerals and, in some cases, radioactive material, and can pick up substances resulting from the presence of animals or from human activity.

In order to ensure that tap water is safe to drink, the U.S. Environmental Protection Agency (U.S. EPA) and the State Water Resources Control Board (State Board) prescribe regulations that limit the amount of certain contaminants in water provided by public water systems. The U.S. Food and Drug Administration regulations and California law also establish limits for contaminants in bottled water that provide the same protection for public health. Drinking water, including bottled water, may reasonably be expected to contain at least small amounts of some contaminants. The presence of contaminants does not necessarily indicate that water poses a health risk.

Contaminants that may be present in source water include:

Microbial Contaminants, such as viruses and bacteria, that may come from sewage treatment plants, septic systems, agricultural livestock operations, and wildlife;

Inorganic Contaminants, such as salts and metals, that can be naturally occurring or can result from urban storm-water runoff, industrial or domestic wastewater discharges, oil and gas production, mining, or farming;

Pesticides and Herbicides, that may come from a variety of sources such as agriculture, urban storm-water runoff, and residential uses;

Organic Chemical Contaminants, including synthetic and volatile organic chemicals, which are by-products of industrial processes and petroleum production, and which can also come from gas stations, urban storm-water runoff, agricultural applications, and septic systems;

Radioactive Contaminants, that can be naturally occurring or can be the result of oil and gas production and mining activities.

More information about contaminants and potential health effects can be obtained by calling the U.S. EPA's Safe Drinking Water Hotline at (800) 426-4791.

Where Does My Water Come From?

Triunfo Water and Sanitation District is a purveyor of Calleguas Municipal Water District (CMWD) water. CMWD supplied water from the Metropolitan Water District (MWD)-Jensen Plant (98%) and the Calleguas Lake Bard Water Filtration Plant (2%) in 2020. MWD's drinking water supply is conveyed from the Department of Water Resources State Water Project and the Colorado River Aqueduct.

The source supplies are filtered and disinfected at MWD's Jensen Filtration Facility and/or the Calleguas LBWFP. Following treatment, water is conveyed by pipeline through the San Fernando Valley to CMWD's mile-long tunnel in the Santa Susana Mountains. The water is then distributed by CMWD to purveyors and Ventura County residents. Reserve supplies of this imported water are stored in CMWD's Lake Bard reservoir in Thousand Oaks.

Triunfo Water and Sanitation District distributed an average of about 57.95 million gallons of water each month to an estimated population of 12,200 in 2020.

Important Health Information

Some people may be more vulnerable to contaminants in drinking water than the general population. Immunocompromised persons such as persons with cancer undergoing chemotherapy, persons who have undergone organ transplants, people with HIV/AIDS or other immune system disorders, some elderly, and infants may be particularly at risk from infections. These people should seek advice about drinking water from their health care providers. The U.S. EPA/CDC (Centers for Disease Control and Prevention) guidelines on appropriate means to lessen the risk of infection by *Cryptosporidium* and other microbial contaminants are available from the Safe Drinking Water Hotline at (800) 426-4791 or <http://water.epa.gov/drink/hotline>.



“
We remain vigilant in delivering the best-quality drinking water
”

Protecting Your Water

Bacteria are a natural and important part of our world. There are around 40 trillion bacteria living in each of us; without them, we would not be able to live healthy lives. Coliform bacteria are common in the environment and are generally not harmful themselves. The presence of this bacterial form in drinking water is a concern, however, because it indicates that the water may be contaminated with other organisms that can cause disease.

In 2016, the U.S. EPA passed a regulation called the Revised Total Coliform Rule, which requires additional steps that water systems must take in order to ensure the integrity of the drinking water distribution system by monitoring for the presence of bacteria like total coliform and *E. coli*. The rule requires more stringent standards than the previous regulation, and it requires water systems that may be vulnerable to contamination to have in place procedures that will minimize the incidence of contamination. Water systems that exceed a specified frequency of total coliform occurrences are required to conduct an assessment of their system and correct any problems quickly. The U.S. EPA anticipates greater public health protection under this regulation due to its more preventive approach to identifying and fixing problems that may affect public health.

Though we have been fortunate to have the highest-quality drinking water, our goal is to eliminate all potential pathways of contamination into our distribution system, and this requirement helps us to accomplish that goal.

Tap versus Bottled

Thanks in part to aggressive marketing, the bottled water industry has successfully convinced us all that water purchased in bottles is a healthier alternative to tap water. However, according to a four-year study conducted by the Natural Resources Defense Council, bottled water is not necessarily cleaner or safer than most tap water. In fact, about 25 percent of bottled water is actually just bottled tap water (40 percent according to government estimates).

The Food and Drug Administration is responsible for regulating bottled water, but these rules allow for less rigorous testing and purity standards than those required by the U.S. EPA for community tap water. For instance, the high mineral content of some bottled waters makes them unsuitable for babies and young children. Further, the FDA completely exempts bottled water that's packaged and sold within the same state, which accounts for about 70 percent of all bottled water sold in the United States.

People spend 10,000 times more per gallon for bottled water than they typically do for tap water. If you get your recommended eight glasses a day from bottled water, you could spend up to \$1,400 annually. The same amount of tap water would cost about 49 cents. Even if you installed a filter device on your tap, your annual expenditure would be far less than what you'd pay for bottled water.

For a detailed discussion on the NRDC study results, check out their website at <https://goo.gl/Jxb6xG>.

Public Meetings

Our customers are welcome to learn more about Triunfo Water and Sanitation District by attending any of the regularly scheduled board meetings. They are held on the fourth Monday of each month at 5:15 p.m. For information on the location of the meetings, please call (805) 658-4642.

Water Conservation Tips

You can play a role in conserving water and saving yourself money in the process by becoming conscious of the amount of water your household is using and by looking for ways to use less whenever you can. It is not hard to conserve water. Here are a few tips:

- Automatic dishwashers use 15 gallons for every cycle, regardless of how many dishes are loaded. So, get a run for your money and load it to capacity.
- Turn off the tap when brushing your teeth.
- Check every faucet in your home for leaks. Just a slow drip can waste 15 to 20 gallons a day. Fix it and you can save almost 6,000 gallons per year.
- Check your toilets for leaks by putting a few drops of food coloring in the tank. Watch for a few minutes to see if the color shows up in the bowl. It is not uncommon to lose up to 100 gallons a day from an invisible toilet leak. Fix it and you save more than 30,000 gallons a year.
- Use your water meter to detect hidden leaks. Simply turn off all taps and water-using appliances. Then check the meter after 15 minutes. If it moved, you have a leak.



QUESTIONS?

If you have any questions about this report, or your service, please contact Triunfo Water and Sanitation District at (805) 658-4650. For additional information on the quality of water delivered by Calleguas Municipal Water District, contact Amy Mueller at (805) 579-7117 or visit the website, www.calleguas.com. State water supply information can be obtained from the Metropolitan Water District (MWD) at www.mwdh2o.com.



Lead in Home Plumbing

If present, elevated levels of lead can cause serious health problems, especially for pregnant women and young children. Lead in drinking water is primarily from materials and components associated with service lines and home plumbing. We are responsible for providing high-quality drinking water, but we cannot control the variety of materials used in plumbing components. When your water has been sitting for several hours, you can minimize the potential for lead exposure by flushing your tap for 30 seconds to 2 minutes before using water for drinking or cooking. (If you do so, you may wish to collect the flushed water and reuse it for another beneficial purpose, such as watering plants.) If you are concerned about lead in your water, you may wish to have your water tested. Information on lead in drinking water, testing methods, and steps you can take to minimize exposure is available from the Safe Drinking Water Hotline at (800) 426-4791 or at www.epa.gov/safewater/lead.

FOG (fats, oils, and grease)

You may not be aware of it, but every time you pour fat, oil, or grease (FOG) down your sink (e.g., bacon grease), you are contributing to a costly problem in the sewer collection system. FOG coats the inner walls of the plumbing in your house as well as the walls of underground piping throughout the community. Over time, these greasy materials build up and form blockages in pipes, which can lead to wastewater backing up into parks, yards, streets, and storm drains. These backups allow FOG to contaminate local waters, including drinking water. Exposure to untreated wastewater is a public health hazard. FOG discharged into septic systems and drain fields can also cause malfunctions, resulting in more frequent tank pump-outs and other expenses.

Communities spend billions of dollars every year to unplug or replace grease-blocked pipes, repair pump stations, and clean up costly and illegal wastewater spills. Here are some tips that you and your family can follow to help maintain a well-run system now and in the future:

NEVER:

- Pour fats, oil, or grease down the house or storm drains.
- Dispose of food scraps by flushing them.
- Use the toilet as a waste basket.

ALWAYS:

- Scrape and collect fat, oil, and grease into a waste container such as an empty coffee can, and dispose of it with your garbage.
- Place food scraps in waste containers or garbage bags for disposal with solid wastes.
- Place a wastebasket in each bathroom for solid wastes like disposable diapers, creams and lotions, and personal hygiene products, including nonbiodegradable wipes.

Source Water Assessment

MWD has completed a source water assessment of its State Water Project Supply. A copy of the assessment can be obtained by contacting MWD at (213) 217-6850. The sources of supply are considered to be most vulnerable to urban/storm water runoff, wildlife, agriculture, recreation, and waste water.



Table Talk

Get the most out of the Testing Results data table with this simple suggestion. In less than a minute, you will know all there is to know about your water:

For each substance listed, compare the value in the Amount Detected column against the value in the MCL (or AL, SMCL) column. If the Amount Detected value is smaller, your water meets the health and safety standards set for the substance.

Other Table Information Worth Noting

Verify that there were no violations of the state and/or federal standards in the Violation column. If there was a violation, you will see a detailed description of the event in this report.

If there is an ND or a less-than symbol (<), that means that the substance was not detected (i.e., below the detectable limits of the testing equipment).

The Range column displays the lowest and highest sample readings. If there is an NA showing, that means only a single sample was taken to test for the substance (assuming there is a reported value in the Amount Detected column).

If there is sufficient evidence to indicate from where the substance originates, it will be listed under Typical Source.

Test Results

Our water is monitored for many different kinds of substances on a very strict sampling schedule. And, the water we deliver must meet specific health standards. Here, we only show those substances that were detected in our water (a complete list of all our analytical results is available upon request). Remember that detecting a substance does not mean the water is unsafe to drink; our goal is to keep all detects below their respective maximum allowed levels.

The State recommends monitoring for certain substances less than once per year because the concentrations of these substances do not change frequently. In these cases, the most recent sample data are included, along with the year in which the sample was taken.

We participated in the 4th stage of the U.S. EPA's Unregulated Contaminant Monitoring Rule (UCMR4) program by performing additional tests on our drinking water. UCMR4 sampling benefits the environment and public health by providing the U.S. EPA with data on the occurrence of contaminants suspected to be in drinking water, in order to determine if the U.S. EPA needs to introduce new regulatory standards to improve drinking water quality. Unregulated contaminant monitoring data is available to the public, so please feel free to contact us if you are interested in obtaining that information. If you would like more information on the U.S. EPA's Unregulated Contaminants Monitoring Rule, please call the Safe Drinking Water Hotline at (800) 426-4791.

REGULATED SUBSTANCES

SUBSTANCE (UNIT OF MEASURE)	YEAR SAMPLED	MCL [MRDL]	PHG (MCLG) [MRDLG]	Triunfo Water and Sanitation District		MWD Jensen Plant		Calleguas LBWFP		VIOLATION	TYPICAL SOURCE
				AMOUNT DETECTED	RANGE LOW-HIGH	AMOUNT DETECTED	RANGE LOW-HIGH	AMOUNT DETECTED	RANGE LOW-HIGH		
Aluminum (ppm)	2020	1	0.6	NA	NA	0.116	ND–0.22	NA	NA	No	Erosion of natural deposits; residue from some surface water treatment processes
Arsenic (ppb)	2020	10	0.004	NA	NA	NA	NA	ND	ND–2	No	Erosion of natural deposits; runoff from orchards; glass and electronics production wastes
Bromate (ppb)	2020	10	0.1	NA	NA	4.4	1.4–6.0	ND	ND	No	By-product of drinking water disinfection
Chlorine (ppm)	2020	[4.0 (as Cl ₂)]	[4 (as Cl ₂)]	1.8	1.02–2.2	NA ¹	NA ¹	2.3	1.7–2.6	No	Drinking water disinfectant added for treatment
Fluoride (ppm)	2020	2.0	1	NA	NA	NA	NA	0.7	0.6–0.9	No	Erosion of natural deposits; water additive that promotes strong teeth; discharge from fertilizer and aluminum factories
Gross Alpha Particle Activity (pCi/L)	2020	15	(0)	NA	NA	NA	NA	4.6	4.0–5.2	No	Erosion of natural deposits
Haloacetic Acids (ppb)	2020	60	NA	5.7	4.3–6.2	NA	NA	7.8	ND–19.0	No	By-product of drinking water disinfection
TTHMs [Total Trihalomethanes] (ppb)	2020	80	NA	15.8	14–19	NA	NA	16.3	11–22	No	By-product of drinking water disinfection
Total Coliform Bacteria [state Total Coliform Rule] (# positive samples)	2020	1 positive monthly sample	(0)	NA	NA	NA	NA	1	NA	No	Naturally present in the environment
Uranium (pCi/L)	2020	20	0.43	NA	NA	ND	ND–3.0	1.7	1.1–2.2	No	Erosion of natural deposits

Tap water samples were collected for lead and copper analyses from sample sites throughout the community

SUBSTANCE (UNIT OF MEASURE)	YEAR SAMPLED	AL	PHG (MCLG)	AMOUNT DETECTED (90TH %ILE)	SITES ABOVE AL/TOTAL SITES	VIOLATION	TYPICAL SOURCE
Copper (ppm)	2019	1.3	0.3	0.150	0/30	No	Internal corrosion of household plumbing systems; erosion of natural deposits; leaching from wood preservatives
Lead (ppb)	2019	15	0.2	5.3	1/30	No	Internal corrosion of household water plumbing systems; discharge from industrial manufacturers; erosion of natural deposits

SECONDARY SUBSTANCES

				MWD Jensen Plant		Calleguas LBWFP			
SUBSTANCE (UNIT OF MEASURE)	YEAR SAMPLED	SMCL	PHG (MCLG)	AMOUNT DETECTED	RANGE LOW-HIGH	AMOUNT DETECTED	RANGE LOW-HIGH	VIOLATION	TYPICAL SOURCE
Aluminum (ppb)	2020	200	NS	116	ND–220	ND ¹	ND ¹	No	Erosion of natural deposits; residual from some surface water treatment processes
Chloride (ppm)	2020	500	NS	52	51–54	98	96–100	No	Runoff/leaching from natural deposits; seawater influence
Color (Units)	2020	15	NS	2	1–3	ND ¹	ND ¹	No	Naturally occurring organic materials
Corrosivity	2020	Non-corrosive	NS	12.1	12.1–12.2	12.3 ¹	12.3–12.3 ¹	No	Natural or industrially influenced balance of hydrogen, carbon, and oxygen in the water; affected by temperature and other factors
Odor–Threshold (Units)	2020	3	NS	2	2–2	ND ¹	ND ¹	No	Naturally occurring organic materials
Specific Conductance (µS/cm)	2020	1,600	NS	460	451–468	735	729–740	No	Substances that form ions when in water; seawater influence
Sulfate (ppm)	2020	500	NS	54	53–56	85.1	76.9–93.3	No	Runoff/leaching from natural deposits; industrial wastes
Total Dissolved Solids (ppm)	2020	1,000	NS	260	255–264	380	360–400	No	Runoff/leaching from natural deposits

UNREGULATED AND OTHER SUBSTANCES ²

		Triunfo Water and Sanitation District		MWD Jensen Plant		Calleguas LBWFP	
SUBSTANCE (UNIT OF MEASURE)	YEAR SAMPLED	AMOUNT DETECTED	RANGE LOW-HIGH	AMOUNT DETECTED	RANGE LOW-HIGH	AMOUNT DETECTED	RANGE LOW-HIGH
Alkalinity (ppm)	2020	NA	NA	82	79–86	110	110–110
Anatoxin-a (ppb)	2018	0.0064	ND–0.0064	NA	NA	NA	NA
Boron (ppm)	2020	NA	NA	0.2	0.2–0.2	0.2 ¹	0.2–0.2 ¹
Bromochloroacetic Acid (ppb)	2019	2.54375	1.8–3.3	NA	NA	NA	NA
Bromodichloroacetic Acid (ppb)	2019	0.345625	ND–0.87	NA	NA	NA	NA
Chlorodibromoacetic Acid (ppb)	2019	0.86875	0.51–1.4	NA	NA	NA	NA
Dibromoacetic Acid (ppb)	2019	3.53125	3.1–3.9	NA	NA	NA	NA
Dichloroacetic Acid (ppb)	2019	2.2875	1.1–3.5	NA	NA	NA	NA
Hardness [Total Hardness] (ppm)	2020	NA	NA	108	107–110	154	153–155
Manganese (ppb)	2019	0.96	0.68–1.4	NA	NA	NA	NA
Monobromoacetic Acid (ppb)	2019	0.07625	ND–0.31	NA	NA	NA	NA
pH (Units)	2020	NA	NA	8.4	8.4–8.4	8.3	8.3–8.3
Potassium (ppm)	2020	NA	NA	2.6	2.5–2.6	4	4–4
Sodium (ppm)	2020	NA	NA	47	46–48	84	83–85
Total Organic Carbon [TOC] (ppm)	2020	NA	NA	2.2	1.8–2.3	1.5	1.3–1.6
Trichloroacetic Acid (ppb)	2019	0.26	ND–0.52	NA	NA	NA	NA

¹ Sampled in 2019.

² Unregulated contaminant monitoring helps U.S. EPA and the State Water Resources Control Board to determine where certain contaminants occur and whether the contaminants need to be regulated.

Definitions

90th %ile: The levels reported for lead and copper represent the 90th percentile of the total number of sites tested. The 90th percentile is equal to or greater than 90% of our lead and copper detections.

AL (Regulatory Action Level): The concentration of a contaminant which, if exceeded, triggers treatment or other requirements that a water system must follow.

MCL (Maximum Contaminant Level): The highest level of a contaminant that is allowed in drinking water. Primary MCLs are set as close to the PHGs (or MCLGs) as is economically and technologically feasible. Secondary MCLs (SMCLs) are set to protect the odor, taste and appearance of drinking water.

MCLG (Maximum Contaminant Level Goal): The level of a contaminant in drinking water below which there is no known or expected risk to health. MCLGs are set by the U.S. EPA.

MRDL (Maximum Residual Disinfectant Level): The highest level of a disinfectant allowed in drinking water. There is convincing evidence that addition of a disinfectant is necessary for control of microbial contaminants.

MRDLG (Maximum Residual Disinfectant Level Goal): The level of a drinking water disinfectant below which there is no known or expected risk to health. MRDLGs do not reflect the benefits of the use of disinfectants to control microbial contaminants.

NA: Not applicable.

ND (Not detected): Indicates that the substance was not found by laboratory analysis.

NS: No standard.

pCi/L (picocuries per liter): A measure of radioactivity.

PDWS (Primary Drinking Water Standard): MCLs and MRDLs for contaminants that affect health along with their monitoring and reporting requirements, and water treatment requirements.

PHG (Public Health Goal): The level of a contaminant in drinking water below which there is no known or expected risk to health. PHGs are set by the California EPA.

ppb (parts per billion): One part substance per billion parts water (or micrograms per liter).

ppm (parts per million): One part substance per million parts water (or milligrams per liter).

TT (Treatment Technique): A required process intended to reduce the level of a contaminant in drinking water.

µS/cm (microsiemens per centimeter): A unit expressing the amount of electrical conductivity of a solution.

What type of container is best for storing water?

Consumer Reports has consistently advised that glass or BPA-free plastics such as polyethylene are the safest choices. To be on the safe side, don't use any container with markings on the recycle symbol showing "7 PC" (that's code for BPA). You could also consider using stainless steel or aluminum with BPA-free liners.

How much emergency water should I keep?

Typically, 1 gallon per person per day is recommended. For a family of four, that would be 12 gallons for 3 days. Humans can survive without food for 1 month, but can only survive 1 week without water.

How long can I store drinking water?

The disinfectant in drinking water will eventually dissipate, even in a closed container. If that container housed bacteria prior to filling up with the tap water, the bacteria may continue to grow once the disinfectant has dissipated. Some experts believe that water could be stored up to six months before needing to be replaced. Refrigeration will help slow the bacterial growth.

How long does it take a water supplier to produce one glass of drinking water?

It could take up to 45 minutes to produce a single glass of drinking water.

How many community water systems are there in the U.S.?

About 53,000 public water systems across the United States process 34 billion gallons of water per day for home and commercial use. Eighty-five percent of the population is served by these systems.

Which household activity wastes the most water?

Most people would say the majority of water use comes from showering or washing dishes; however, toilet flushing is by far the largest single use of water in a home (accounting for 40% of total water use). Toilets use about 4–6 gallons per flush, so consider an ultra-low-flow (ULF) toilet, which requires only 1.5 gallons.