



Your water bill provides you with the information you need to clearly understand your water usage and help you conserve our most precious resource. If you have questions about your bill, please call our customer service department at (800) 613-0901. We're here to help!



370 N. Westlake Blvd. #100  
Westlake Village, CA 91362

**24-HOUR BILL PAYMENT:**

To pay online: Visit [trunfowd.com](http://trunfowd.com) and click "Pay Your Bill Now"  
To Pay by Phone: Call toll-free (866) 899-3107

**CUSTOMER SERVICE:**

Monday - Friday 8 AM - 5 PM Phone: (800) 613-0901

**AFTER HOURS, WATER EMERGENCY:**

Phone: (805) 389-9406

### — Water Utility Bill —

Water Customer  
1234 Main Street  
Oak Park, CA 91377-1234

**Payment is Past Due if  
not received by the 19th**

This section shows the service address, account number, meter type/number, and the meter reading for the current billing period.

Here is information on 24-hour bill pay options and ways to get in touch with us.

#### ACCOUNT INFORMATION

Customer Number	Account Number	Max. Alloc.				
ABCD004	001234.56	N/A				
<b>Service Location</b>		Meter: 135792468 3/4"				
1234 MAIN STREET		Lot Size: 1,002 sq. ft.				
From	To	Days	Previous	Current	Usage	Units
04/19/2020	05/18/2020	29	1000	1050	5100	51

#### BILL SUMMARY

Bill Date	05/19/2020
Due Date	06/19/2020
Previous Balance	\$43.00
Payment - Thank You	(\$41.68)
Adjustments	(\$1.32)
Current Charges	\$416.62
<b>Total Amount Due</b>	<b>\$416.62</b>

This portion of the bill shows the date it was mailed, your previous account balance, the most recent payment, any adjustments, your current charges, and the total amount you owe.

#### CURRENT USAGE AND CHARGES

Meter Service Charge					\$12.34
Tier 1	7 units	X	\$6.45 per unit	=	\$45.15
Tier 2	21 units	X	\$7.31 per unit	=	\$153.51
Tier 3	23 units	X	\$8.94 per unit	=	\$205.62
Total Usage	51 units		Current Charges		<b>\$416.62</b>

**WATER**  
1 Unit =  
100 Cubic Feet =  
748 Gallons

Here you'll find the monthly meter service charge along with the amount of water used during the billing period, broken down by rate tiers. Usage is shown in units of 100 cubic feet. Each unit equals 748 gallons of water.

Please return this portion with your payment. Make checks payable to: Triunfo Water & Sanitation District.

#### PAYMENT COUPON



Please do not fold, staple or paper-clip check to payment coupon.

<b>CUSTOMER NUMBER</b>	<b>ACCOUNT NUMBER</b>	
ABCD004	001234.56	
<b>BILL DATE</b>	<b>DUE DATE</b>	<b>TOTAL AMOUNT DUE</b>
05/19/2020	06/19/2020	\$416.62

Payment amount: \_\_\_\_\_

You'll find the payment due date in this section. If you are paying by mail, please write the amount of your payment in the space provided and include the bottom portion of the bill with your payment.

Water Customer  
1234 Main Street  
Oak Park, CA 91377-1234

Triunfo Water & Sanitation District  
370 N. Westlake Blvd. #100  
Westlake Village, CA 91362

Route # 39

001234560000041662

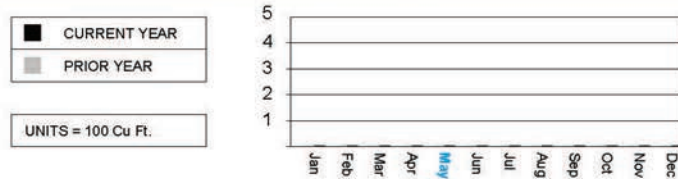
## Don't overlook the back page of the bill!

Make sure the 9-volt battery in your sprinkler controller is replaced regularly to avoid program resets, especially after a power shutoff. Questions? Visit [trunfowsd.com](http://trunfowsd.com).

### YOUR WATER USAGE - ANNUAL COMPARISON

	May 2019	May 2020	Usage Comparison
Units	0	51	51
Avg Units/Day	0	1.76	1.76
Gallons	0	38,148	38,148
Avg Gallons/Day	0	1,315.45	1,315.45

### YOUR MONTHLY USAGE HISTORY



Please allow sufficient time for mail service. Postmark date is not considered date of payment. Call Customer Service at (800) 613-0901 to request an EZ Pay application.

All charges are due and payable upon receipt. Payment is past due if not received by the 19th. A 10% late fee will be added to accounts that are past due. If the outstanding balance is carried forward to a third billing, an additional 1.5% late fee will be assessed.

If your account is not paid by the due date, you could be subject to the following charges in addition to the late fees:  
 \$30 Shut-off Notice Fee  
 \$30 Shut-off Fee  
 \$325 Reconnect Fee (after 4:30 PM)  
 Deposit based on amount of billing (refundable after 12 months of good payment history)

Triunfo Water & Sanitation District - Customer Service Department

Please indicate the change by placing a check mark in the appropriate box.

Mailing Address Change       EZ Pay Application

Address: \_\_\_\_\_

Phone: \_\_\_\_\_

In this space each month, you'll find special messages about your water service, such as water saving tips, announcements of conservation-related events we have planned, or holidays on which our offices will be closed.

Here you'll find an explanation of bill payment options, as well as information on our payment policies.

In this section, you can let us know about changes to your account.

To help you track your monthly and annual water usage, you'll find a table showing comparative consumption from year to year, along with a bar chart that gives you a graphic look at your monthly water use.

## Pay Your Water Bill Automatically with EZPay!

Our EZPay program is open to all residential and business customers who have no past due amounts on their account and no returned checks within the last 12 months. With EZPay:

- You will continue to receive an itemized bill from Triunfo Water & Sanitation District.
- Fifteen days after the billing date, your checking account will automatically be debited for the amount on your bill.
- The service is free and you may cancel any time.

**For additional information, visit [trunfowsd.com](http://trunfowsd.com) or give us a call at (800) 613-0901.**