

ANNUAL WATER QUALITY REPORT

REPORTING YEAR 2018

Welcome to
Oak Park
County of Ventura

Presented By



**OAK
PARK
WATER
SERVICE**

Este informe contiene información muy importante sobre su agua potable. Tradúzcalo o hable con alguien que lo entienda bien.

PWS ID#: CA5610043

Our Mission Continues

We are once again pleased to present our annual water quality report covering all testing performed between January 1 and December 31, 2018. Over the years, we have dedicated ourselves to producing drinking water that meets all state and federal standards. We continually strive to adopt new methods for delivering the best-quality drinking water to you. As new challenges to drinking water safety emerge, we remain vigilant in meeting the goals of source water protection, water conservation, and community education, while continuing to serve the needs of all our water users.

Please remember that we are always available should you ever have any questions or concerns about your water.

Where Does My Water Come From?

OPWS is a purveyor of CMWD water. CMWD supplied water from the MWD-Jensen Plant (97%) and the Calleguas Lake Bard Water Filtration Plant (3%) in 2018. MWD's drinking water supply is conveyed from the Department of Water Resources State Water Project and the Colorado River Aqueduct. The source supplies are filtered and disinfected at MWD's Jensen Filtration Facility and/or the Calleguas LBWFP. Following treatment, water is conveyed by pipeline through the San Fernando Valley to CMWD's mile-long tunnel in the Santa Susana Mountains. The water is then distributed by CMWD to purveyors and Ventura County residents. Reserve supplies of this imported water are stored in CMWD's Lake Bard reservoir in Thousand Oaks.

OPWS distributed an average of about 57.73 million gallons of water each month to an estimated population of 12,200 in 2018.

Source Water Assessment

The MWD has completed a source water assessment of its State Water Project Supply. A copy of the assessment can be obtained by contacting the MWD at (213) 217-6850. The sources of supply are considered to be most vulnerable to urban/storm water runoff, wildlife, agriculture, recreation, and wastewater.

Important Health Information

Some people may be more vulnerable to contaminants in drinking water than the general population. Immunocompromised persons such as persons with cancer undergoing chemotherapy, persons who have undergone organ transplants, people with HIV/AIDS or other immune system disorders, some elderly, and infants may be particularly at risk from infections. These people should seek advice about drinking water from their health care providers. The U.S. EPA/CDC (Centers for Disease Control and Prevention) guidelines on appropriate means to lessen the risk of infection by *Cryptosporidium* and other microbial contaminants are available from the Safe Drinking Water Hotline at (800) 426-4791 or <http://water.epa.gov/drink/hotline>.



Public Meetings

Our customers are welcome to learn more about OPWS by attending any of the regularly scheduled TSD board meetings. They are held on the fourth Monday of each month at 5:15 p.m. For information on the location of the meetings, please call (805) 658-4642.

Water Conservation Tips

You can play a role in conserving water and saving yourself money in the process by becoming conscious of the amount of water your household is using and by looking for ways to use less whenever you can. It is not hard to conserve water. Here are a few tips:

- Automatic dishwashers use 15 gallons for every cycle, regardless of how many dishes are loaded. So, get a run for your money and load it to capacity.
- Turn off the tap when brushing your teeth.
- Check every faucet in your home for leaks. Just a slow drip can waste 15 to 20 gallons a day. Fix it and you can save almost 6,000 gallons per year.
- Check your toilets for leaks by putting a few drops of food coloring in the tank. Watch for a few minutes to see if the color shows up in the bowl. It is not uncommon to lose up to 100 gallons a day from an invisible toilet leak. Fix it and you can save more than 30,000 gallons a year.
- Use your water meter to detect hidden leaks. Simply turn off all taps and water using appliances. Then check the meter after 15 minutes. If it moved, you have a leak.

Lead in Home Plumbing

If present, elevated levels of lead can cause serious health problems, especially for pregnant women and young children. Lead in drinking water is primarily from materials and components associated with service lines and home plumbing. We are responsible for providing high-quality drinking water, but we cannot control the variety of materials used in plumbing components. When your water has been sitting for several hours, you can minimize the potential for lead exposure by flushing your tap for 30 seconds to 2 minutes before using water for drinking or cooking. (If you do so, you may wish to collect the flushed water and reuse it for another beneficial purpose, such as watering plants.) If you are concerned about lead in your water, you may wish to have your water tested. Information on lead in drinking water, testing methods, and steps you can take to minimize exposure is available from the Safe Drinking Water Hotline at (800) 426-4791 or at www.epa.gov/safewater/lead.

QUESTIONS?

If you have any questions about this report or your service, please contact Oak Park Water Service (OPWS) (c/o Triunfo Sanitation District [TSD]) at (805) 658-4650. For additional information on the quality of water delivered by Calleguas Municipal Water District (CMWD), contact Amy Mueller at (805) 579-7117 or visit the website at www.calleguas.com. State water supply information can be obtained from the Metropolitan Water District of Southern California (MWD) at www.mwdh2o.com.

FOG (fats, oils, and grease)

You may not be aware of it, but every time you pour fat, oil, or grease (FOG) down your sink (e.g., bacon grease), you are contributing to a costly problem in the sewer collection system. FOG coats the inner walls of the plumbing in your house as well as the walls of underground piping throughout the community. Over time, these greasy materials build up and form blockages in pipes, which can lead to wastewater backing up into parks, yards, streets, and storm drains. These backups allow FOG to contaminate local waters, including drinking water. Exposure to untreated wastewater is a public health hazard. FOG discharged into septic systems and drain fields can also cause malfunctions, resulting in more frequent tank pump-outs and other expenses.

Communities spend billions of dollars every year to unplug or replace grease-blocked pipes, repair pump stations, and clean up costly and illegal wastewater spills. Here are some tips that you and your family can follow to help maintain a well-run system now and in the future:

NEVER:

- Pour fats, oil, or grease down the house or storm drains.
- Dispose of food scraps by flushing them.
- Use the toilet as a waste basket.

ALWAYS:

- Scrape and collect fat, oil, and grease into a waste container such as an empty coffee can, and dispose of it with your garbage.
- Place food scraps in waste containers or garbage bags for disposal with solid wastes.
- Place a wastebasket in each bathroom for solid wastes like disposable diapers, creams and lotions, and personal hygiene products, including nonbiodegradable wipes.

Community Water Fluoridation

The safety and benefits of fluoride are well documented. For over 70 years, U.S. citizens have benefited from drinking water containing fluoride, leading to better dental health. Drinking fluoridated water keeps the teeth strong and has reduced tooth decay by approximately 25% in children and adults.

Over the past several decades, there have been major improvements in oral health. Still, tooth decay remains one of the most common chronic diseases of childhood. Community water fluoridation has been identified as the most cost-effective method of delivering fluoride to all members of the community, regardless of age, educational attainment, or income level.

Nearly all water contains some fluoride, but usually not enough to help prevent tooth decay or cavities. Public water systems can add the right amount of fluoride to the local drinking water to prevent tooth decay.

Community water fluoridation is recommended by nearly all public health, medical, and dental organizations in the U.S. Because of its contribution to the dramatic decline in tooth decay, the Centers for Disease Control and Prevention (CDC) named community water fluoridation one of the greatest public health achievements of the 20th century. (Courtesy of CDC: cdc.gov/fluoridation)

Tap Versus Bottled

Thanks in part to aggressive marketing, the bottled water industry has successfully convinced us all that water purchased in bottles is a healthier alternative to tap water. However, according to a four-year study conducted by the Natural Resources Defense Council, bottled water is not necessarily cleaner or safer than most tap water. In fact, about 25 percent of bottled water is actually just bottled tap water (40 percent according to government estimates).

The Food and Drug Administration is responsible for regulating bottled water, but these rules allow for less rigorous testing and purity standards than those required by the U.S. EPA for community tap water. For instance, the high mineral content of some bottled waters makes them unsuitable for babies and young children. Further, the FDA completely exempts bottled water that's packaged and sold within the same state, which accounts for about 70 percent of all bottled water sold in the United States.

People spend 10,000 times more per gallon for bottled water than they typically do for tap water. If you get your recommended eight glasses a day from bottled water, you could spend up to \$1,400 annually. The same amount of tap water would cost about 49 cents. Even if you installed a filter device on your tap, your annual expenditure would be far less than what you'd pay for bottled water.

For a detailed discussion on the NRDC study results, check out their website at <https://goo.gl/Jxb6xG>.



What's a Cross-connection?

Cross-connections that contaminate drinking water distribution lines are a major concern. A cross-connection is formed at any point where a drinking water line connects to equipment (boilers), systems containing chemicals (air conditioning systems, fire sprinkler systems, irrigation systems), or water sources of questionable quality. Cross-connection contamination can occur when the pressure in the equipment or system is greater than the pressure inside the drinking water line (back-pressure). Contamination can also occur when the pressure in the drinking water line drops due to fairly routine occurrences (main breaks, heavy water demand), causing contaminants to be sucked out from the equipment and into the drinking water line (back-siphonage).

Outside water taps and garden hoses tend to be the most common sources of cross-connection contamination at home. The garden hose creates a hazard when submerged in a swimming pool or when attached to a chemical sprayer for weed killing. Garden hoses that are left lying on the ground may be contaminated by fertilizers, cesspools, or garden chemicals. Improperly installed valves in your toilet could also be a source of cross-connection contamination.

Community water supplies are continuously jeopardized by cross-connections unless appropriate valves, known as backflow prevention devices, are installed and maintained. We have surveyed industrial, commercial, and institutional facilities in the service area to make sure that potential cross-connections are identified and eliminated or protected by a backflow preventer. We also inspect and test backflow preventers to make sure that they provide maximum protection.

For more information on backflow prevention, contact the Safe Drinking Water Hotline at (800) 426-4791.

How Long Can I Store Drinking Water?

The disinfectant in drinking water will eventually dissipate, even in a closed container. If that container housed bacteria prior to filling up with the tap water, the bacteria may continue to grow once the disinfectant has dissipated. Some experts believe that water could be stored up to six months before needing to be replaced. Refrigeration will help slow the bacterial growth.

BY THE NUMBERS



The number of Olympic-sized swimming pools it would take to fill up all of Earth's water.

800
TRILLION

1
CENT

The average cost for about 5 gallons of water supplied to a home in the U.S.

The amount of Earth's water that is salty or otherwise undrinkable, or locked away and unavailable in ice caps and glaciers.

99%

50
GALLONS

The average daily number of gallons of total home water use for each person in the U.S.

The amount of Earth's surface that's covered by water.

71%

330
MILLION

The amount of water on Earth in cubic miles.

The amount of Earth's water that is available for all of humanity's needs.

1%

75%

The amount of the human brain that contains water.

Substances That Could Be in Water

The sources of drinking water (both tap water and bottled water) include rivers, lakes, streams, ponds, reservoirs, springs, and wells. As water travels over the surface of the land or through the ground, it dissolves naturally occurring minerals and, in some cases, radioactive material, and can pick up substances resulting from the presence of animals or from human activity.



In order to ensure that tap water is safe to drink, the U.S. Environmental Protection Agency (U.S. EPA) and the State Water Resources Control Board (State Board) prescribe regulations that limit the amount of certain contaminants in water provided by public water systems. The U.S. Food and Drug Administration regulations and California law also establish limits for contaminants in bottled water that provide the same protection for public health. Drinking water, including bottled water, may reasonably be expected to contain at least small amounts of some contaminants. The presence of contaminants does not necessarily indicate that water poses a health risk.

Contaminants that may be present in source water include:

Microbial Contaminants, such as viruses and bacteria, that may come from sewage treatment plants, septic systems, agricultural livestock operations, and wildlife; Inorganic Contaminants, such as salts and metals, that can be naturally occurring or can result from urban storm-water runoff, industrial or domestic wastewater discharges, oil and gas production, mining, or farming; Pesticides and Herbicides, that may come from a variety of sources such as agriculture, urban storm-water runoff, and residential uses; Organic Chemical Contaminants, including synthetic and volatile organic chemicals, which are by-products of industrial processes and petroleum production, and which can also come from gas stations, urban storm-water runoff, agricultural applications, and septic systems; Radioactive Contaminants, that can be naturally occurring or can be the result of oil and gas production and mining activities.

More information about contaminants and potential health effects can be obtained by calling the U.S. EPA's Safe Drinking Water Hotline at (800) 426-4791.

Test Results

Our water is monitored for many different kinds of substances on a very strict sampling schedule. And, the water we deliver must meet specific health standards. Here, we only show those substances that were detected in our water (a complete list of all our analytical results is available upon request). Remember that detecting a substance does not mean the water is unsafe to drink; our goal is to keep all detects below their respective maximum allowed levels.

The State recommends monitoring for certain substances less than once per year because the concentrations of these substances do not change frequently. In these cases, the most recent sample data are included, along with the year in which the sample was taken.

We participated in the 4th stage of the U.S. EPA's Unregulated Contaminant Monitoring Rule (UCMR4) program by performing additional tests on our drinking water. UCMR4 sampling benefits the environment and public health by providing the U.S. EPA with data on the occurrence of contaminants suspected to be in drinking water, in order to determine if the U.S. EPA needs to introduce new regulatory standards to improve drinking water quality. Unregulated contaminant monitoring data are available to the public, so please feel free to contact us if you are interested in obtaining that information. If you would like more information on the U.S. EPA's Unregulated Contaminants Monitoring Rule, please call the Safe Drinking Water Hotline at (800) 426-4791.

REGULATED SUBSTANCES

				Oak Park Water Service		MWD Jensen Plant		Calleguas LBWFP			
SUBSTANCE (UNIT OF MEASURE)	YEAR SAMPLED	MCL [MRDL]	PHG (MCLG) [MRDLG]	AMOUNT DETECTED	RANGE LOW-HIGH	AMOUNT DETECTED	RANGE LOW-HIGH	AMOUNT DETECTED	RANGE LOW-HIGH	VIOLATION	TYPICAL SOURCE
Aluminum (ppm)	2018	1	0.6	NA	NA	ND	ND-0.075	ND	NA	No	Erosion of natural deposits; residue from some surface water treatment processes
Arsenic (ppb)	2018	10	0.004	NA	NA	ND	NA	3.5	3-4	No	Erosion of natural deposits; runoff from orchards; glass and electronics production wastes
Bromate (ppb)	2018	10	0.1	NA	NA	5.2	ND-6.4	ND	ND-5.2	No	By-product of drinking water disinfection
Chlorine (ppm)	2018	[4.0 (as Cl ₂)]	[4 (as Cl ₂)]	1.7	0.9-2.2	2.3	1.5-2.5	2.3	1.5-2.5	No	Drinking water disinfectant added for treatment
Fluoride (ppm)	2018	2.0	1	NA	NA	0.7	0.6-1	0.7'	0.6-1'	No	Erosion of natural deposits; water additive that promotes strong teeth; discharge from fertilizer and aluminum factories
Gross Alpha Particle Activity (pCi/L)	2018	15	(0)	NA	NA	ND	ND-3.0	ND	NA	No	Erosion of natural deposits
Haloacetic Acids (ppb)	2018	60	NA	5.4	3.9-6.5	11.3	5-22	11.3	5-22	No	By-product of drinking water disinfection
Nitrate [as nitrogen] (ppm)	2018	10	10	NA	NA	0.5	0.5-0.5	ND	NA	No	Runoff and leaching from fertilizer use; leaching from septic tanks and sewage; erosion of natural deposits
Nitrite [as nitrogen] (ppm)	2018	1	1	0.1	ND-0.16	ND	NA	ND'	NA'	No	Runoff and leaching from fertilizer use; leaching from septic tanks and sewage; erosion of natural deposits
Selenium (ppb)	2018	50	30	NA	NA	ND	NA	11.5	8-15	No	Discharge from petroleum, glass, and metal refineries; erosion of natural deposits; discharge from mines and chemical manufacturers; runoff from livestock lots (feed additive)
TTHMs [Total Trihalomethanes] (ppb)	2018	80	NA	17.4	9.7-26	27.3	10-57	27.3	10-57	No	By-product of drinking water disinfection
Uranium (pCi/L)	2018	20	0.43	NA	NA	ND	ND-1.0	ND	ND-1.4	No	Erosion of natural deposits

Tap Water Samples Collected for Copper and Lead Analyses from Sample Sites throughout the Community

SUBSTANCE (UNIT OF MEASURE)	YEAR SAMPLED	AL	PHG (MCLG)	AMOUNT DETECTED (90TH %ILE)	SITES ABOVE AL/TOTAL SITES	VIOLATION	TYPICAL SOURCE
Copper (ppm)	2016	1.3	0.3	0.16	0/31	No	Internal corrosion of household plumbing systems; erosion of natural deposits; leaching from wood preservatives
Lead (ppb)	2016	15	0.2	2.6	0/31	No	Internal corrosion of household water plumbing systems; discharges from industrial manufacturers; erosion of natural deposits

SECONDARY SUBSTANCES

SUBSTANCE (UNIT OF MEASURE)	YEAR SAMPLED	SMCL	PHG (MCLG)	MWD Jensen Plant		Calleguas LBWFP		VIOLATION	TYPICAL SOURCE
				AMOUNT DETECTED	RANGE LOW-HIGH	AMOUNT DETECTED	RANGE LOW-HIGH		
Aluminum (ppb)	2018	200	NS	ND	ND-75	ND	NA	No	Erosion of natural deposits; residual from some surface water treatment processes
Chloride (ppm)	2018	500	NS	56	54-57	106	105-109	No	Runoff/leaching from natural deposits; seawater influence
Color (Units)	2018	15	NS	ND	ND-1	ND	NA	No	Naturally-occurring organic materials
Odor-Threshold (Units)	2018	3	NS	2	1-4	ND	NA	No	Naturally-occurring organic materials
Specific Conductance (µS/cm)	2018	1,600	NS	436	428-444	780 ¹	758-792 ¹	No	Substances that form ions when in water; seawater influence
Sulfate (ppm)	2018	500	NS	44	43-46	96.2	92.4-100	No	Runoff/leaching from natural deposits; industrial wastes
Total Dissolved Solids (ppm)	2018	1,000	NS	243	236-254	430	400-440	No	Runoff/leaching from natural deposits

UNREGULATED AND OTHER SUBSTANCES ²

SUBSTANCE (UNIT OF MEASURE)	YEAR SAMPLED	MWD Jensen Plant		Calleguas LBWFP	
		AMOUNT DETECTED	RANGE LOW-HIGH	AMOUNT DETECTED	RANGE LOW-HIGH
Alkalinity (ppm)	2018	72	68-76	110	110-110
Boron (ppm)	2018	0.1	0.1-0.1	0.3	0.2-0.3
Chlorate (ppb)	2017	28	28-28	ND	NA
Corrosivity (Al)	2018	12.0	12.0-12.0	12.3	12.2-12.3
Hardness [Total Hardness] (ppm)	2018	89	84-94	154	142-165
N-Nitrosodimethylamine [NDMA] (ppt)	2017	ND	ND-3.2	ND	ND-3.2
pH (Units)	2017	8.3	8.2-8.3	8.1	7.7-8.3
Potassium (ppm)	2018	2.4	2.4-2.5	4	4-4
Sodium (ppm)	2018	46	45-46	95	89-101
Total Organic Carbon (ppm)	2018	2.6	2-2.6	2	1.6-2.3
Vanadium (ppb)	2017	4.0	4.0-4.0	ND	NA

¹Sampled in 2017.

²Unregulated contaminant monitoring helps the U.S. EPA and the State Water Resources Control Board to determine where certain contaminants occur and whether the contaminants need to be regulated.

MCLG (Maximum Contaminant Level Goal): The level of a contaminant in drinking water below which there is no known or expected risk to health. MCLGs are set by the U.S. EPA.

MRDL (Maximum Residual Disinfectant Level): The highest level of a disinfectant allowed in drinking water. There is convincing evidence that addition of a disinfectant is necessary for control of microbial contaminants.

MRDLG (Maximum Residual Disinfectant Level Goal): The level of a drinking water disinfectant below which there is no known or expected risk to health. MRDLGs do not reflect the benefits of the use of disinfectants to control microbial contaminants.

NA: Not applicable.

ND (Not detected): Indicates that the substance was not found by laboratory analysis.

NS: No standard.

NTU (Nephelometric Turbidity Units): Measurement of the clarity, or turbidity, of water. Turbidity in excess of 5 NTU is just noticeable to the average person.

pCi/L (picocuries per liter): A measure of radioactivity.

PDWS (Primary Drinking Water Standard): MCLs and MRDLs for contaminants that affect health along with their monitoring and reporting requirements, and water treatment requirements.

PHG (Public Health Goal): The level of a contaminant in drinking water below which there is no known or expected risk to health. PHGs are set by the California EPA.

ppb (parts per billion): One part substance per billion parts water (or micrograms per liter).

ppm (parts per million): One part substance per million parts water (or milligrams per liter).

ppt (parts per trillion): One part substance per trillion parts water (or nanograms per liter).

TT (Treatment Technique): A required process intended to reduce the level of a contaminant in drinking water.

Definitions

90th %ile: The levels reported for lead and copper represent the 90th percentile of the total number of sites tested. The 90th percentile is equal to or greater than 90% of our lead and copper detections.

AL (Regulatory Action Level): The concentration of a contaminant which, if exceeded, triggers treatment or other requirements that a water system must follow.

µS/cm (microsiemens per centimeter): A unit expressing the amount of electrical conductivity of a solution.

LRAA (Locational Running Annual Average): The average of sample analytical results for samples taken at a particular monitoring location during the previous four calendar quarters. Amount Detected values for TTHMs and HAAs are reported as the highest LRAAs.

MCL (Maximum Contaminant Level): The highest level of a contaminant that is allowed in drinking water. Primary MCLs are set as close to the PHGs (or MCLGs) as is economically and technologically feasible. Secondary MCLs (SMCLs) are set to protect the odor, taste and appearance of drinking water.