

Your water bill provides you with the information you need to clearly understand your water usage and help you conserve our most precious resource. If you have questions about your bill, please call our customer service department at (800) 613-0901. We're here to help!



24-HOUR BILL PAYMENT:
To pay online: Visit triumfowsd.com and click "Pay Your Bill Now"
To Pay by Phone: Call toll-free (866) 899-3107
CUSTOMER SERVICE:
Monday - Friday 8 AM - 5 PM Phone: (800) 613-0901
AFTER HOURS, WATER EMERGENCY:
Phone: (805) 389-9406

— Water Utility Bill —

Water Customer
1234 Main Street
Oak Park, CA 91377-1234

Payment is Past Due if not received by the 19th

This section shows the service address, account number, meter type/number, and the meter reading for the current billing period.

Here is information on 24-hour bill pay options and ways to get in touch with us.

ACCOUNT INFORMATION

Customer Number	Account Number	Max. Alloc.
ABCD004	001234.56	N/A
Service Location		
1237 MAIN STREET		Meter: 135792468 3/4" Lot Size: 1,002 sq. ft.
From	To	Days
06/19/2019	07/18/2019	29
Previous	Current	Usage
1000	1050	5100
		51

BILL SUMMARY

Bill Date	07/19/2019
Due Date	08/19/2019
Previous Balance	\$43.00
Payment - Thank You	(\$41.68)
Adjustments	(\$1.32)
Current Charges	\$399.80
Total Amount Due	\$399.80

This portion of the bill shows the date it was mailed, your previous account balance, the most recent payment, any adjustments, your current charges, and the total amount you owe.

CURRENT USAGE AND CHARGES

Meter Service Charge				\$12.34
Tier 1	7 units	X	\$6.16 per unit	= \$43.12
Tier 2	21 units	X	\$7.00 per unit	= \$147.00
Tier 3	23 units	X	\$8.58 per unit	= \$197.34
Total Usage	51 units		Current Charges	\$399.80

WATER
1 Unit =
100 Cubic Feet =
748 Gallons

Here you'll find the monthly meter service charge along with the amount of water used during the billing period, broken down by rate tiers. Usage is shown in units of 100 cubic feet. Each unit equals 748 gallons of water.

Please return this portion with your payment. Make checks payable to: Triunfo Water & Sanitation District.

PAYMENT COUPON



Please do not fold, staple or paper-clip check to payment coupon.

CUSTOMER NUMBER	ACCOUNT NUMBER
ABCD004	001234.56
BILL DATE	DUE DATE
07/19/2019	08/19/2019
TOTAL AMOUNT DUE	
\$399.80	

Payment amount: _____

You'll find the payment due date in this section. If paying by mail or through our drop box, please write the amount of your payment in the space provided and include the bottom portion of the bill with your payment.

Water Customer
1234 Main Street
Oak Park, CA 91377-1234

Triunfo Water & Sanitation District
1001 Partridge Drive #150
Ventura, CA 93003-0704

Route # 39

001234560000039980

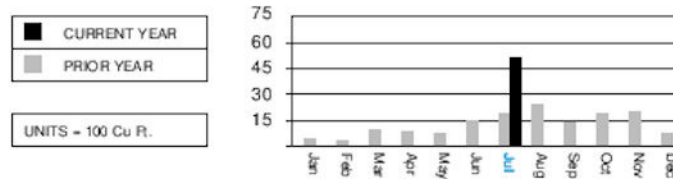
Don't overlook the back page of the bill!

This bill reflects new water rates that went into effect on July 1, 2019.
Please see the enclosed insert for details.

YOUR WATER USAGE - ANNUAL COMPARISON

	Jul 2018	Jul 2019	Usage Comparison
Units	19	51	32
Avg Units/Day	0.66	1.76	1.1
Gallons	14,212	38,148	23,936
Avg Gallons/Day	490.07	1,315.45	825.38

YOUR MONTHLY USAGE HISTORY



Please allow sufficient time for mail service. Postmark date is not considered date of payment. For customer convenience, there is a drop box located at the UPS Store at 638 Lindero Canyon Rd., Oak Park. Drop box payments are forwarded to Customer Service through the US mail. Call Customer Service at (800) 613-0901 to request an EZ Pay application.

All charges are due and payable upon receipt. Payment is past due if not received by the 19th. A 10% late fee will be added to accounts that are past due. If the outstanding balance is carried forward to a third billing, an additional 1.5% late fee will be assessed.

If your account is not paid by the due date, you could be subject to the following charges in addition to the late fees:
 \$30 Shut-off Notice Fee
 \$30 Shut-off Fee
 \$325 Reconnect Fee (after 4:30 PM)
 Deposit based on amount of billing (refundable after 12 months of good payment history)

Triunfo Water & Sanitation District - Customer Service Department

Please indicate the change by placing a check mark in the appropriate box.

Mailing Address Change EZ Pay Application

Address: _____

Phone: _____

To help you track your monthly and annual water usage, you'll find a table showing comparative consumption from year to year, along with a bar chart that gives you a graphic look at your monthly water use.

In this space each month, you'll find special messages about your water service, such as water saving tips, announcements of conservation-related events we have planned, or holidays on which our offices will be closed.

Here you'll find an explanation of bill payment options, as well as information on our payment policies.

In this section, you can let us know about changes to your account.

Pay Your Water Bill Automatically with EZPay!

Our EZPay program is open to all residential and business customers who have no past due amounts on their account and no returned checks within the last 12 months. With EZPay:

- You will continue to receive an itemized bill from Triunfo Water & Sanitation District.
- Fifteen days after the billing date, your checking account will automatically be debited for the amount shown on your bill.
- The service is free and you may cancel any time.

For additional information, visit triunfowsd.com or give us a call at (800) 613-0901.